

UNDERSTANDING YOUR BILL

1. Account Number

Identifier for your account at Access Energy Cooperative.

2. Billing Date

Date bill is processed.

3. Due Date

Date your payment for current charges is due in our office.

4. After Due Date Pay

Amount due after the due date. Once each calendar year, members shall receive one late payment charge forgiveness.

5. Messages

Check this section for important information.

6. Location Number

Identifier for your service location.

7. Rate Code

Determined by the tariff based on your service equipment.

8. Service Address

Physical address of your service location.

9. Meter Number

Serial number on the face of your meter.

10. Meter Multiplier

Determined by the type of meter installed.

11. Meter Reading Dates

The day the meter was read.

12. Readings From Meter

Meter reading at end of the billing cycle.

13. Total Energy Used

The kWh multiplied by the multiplier.

14. Demand

Highest kW in a 15-minute period in the billing cycle.

15. Demand Time Stamp

Date and time demand was set.

16. Demand

Demand multiplied by the multiplier.

17. Energy Used Graph

More information can be found on your SmartHub account.

18. Base Charge

Fixed charge associated with metering, equipment, and administrative costs to provide service to your location.

19. Energy Charge

Amount of kWhs used multiplied by the current rate.

20. Demand Charge

Amount of demand multiplied by current rate. Single phase accounts are currently not billed for demand.

21. Area Light Charge

If you have any area lights that you lease from us, the current lease charge is listed here.

22. Current Charges This Service

Amount due for this billing cycle for this service.

23. Days

Number of days in billing cycle.

24. kWh/Day

Average number of kWhs used per day in the current billing cycle.

25. Cost/Day

Average cost per day for current billing cycle for this account.


26. Past Due Balance

For members who have a previous balance due, the amount and due date will print here. NOTE: due dates for past due amounts are different than due dates for current charges.

27. RECare Contribution

Voluntary program to help pay bills for other members in financial need.

Page 1 of 4



Access Energy Cooperative
A Touchstone Energy® Cooperative

24 HOUR EMERGENCY or OUTAGE SERVICE:
(866) 242-4232 or (319) 385-1577
View and pay your bill online at
www.accessenergycoop.com

MEMBER
ADDRESS
CITY, STATE ZIP

PO Box 440
Mt. Pleasant, Iowa 52641

1 Account Number 11111001	3 Due Date 11/04/2023
2 Billing Date 10/05/2023	

Billing Summary	
Amount Due Last Billing	561.97
Payments	295.37 CR
Balance Forward	266.60
Late Charge	4.37
Current Charges	259.28
Total Balance	530.25
Budget Amount Due	586.37
4 After Due Date Pay	590.74

Access Energy Cooperative is dedicated to exceeding members' expectations for safe, reliable, efficient service while being a good citizen in our communities.

5 **Messages**

Does Access Energy Cooperative owe you or someone you know money? Visit www.accessenergycoop.com and under Your Account select Dividends then under Treasure Hunt click the link for a list of uncashed dividend payments. While you're on our website, check out cyber safety tips in the Latest Co-op News section. October is Cybersecurity Awareness month.

1 Account: 11111001 **6** Map Loc: 0000-00-000-000-0 Desc: HOUSE **7** Rate: 101

8 Service Address: 1234 ANYWHERE ST

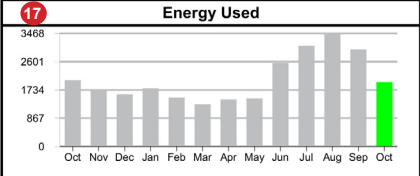
9 Meter 123456789 **10** Multiplier 1.0

Current Reading:	Oct 05, 2023	11 8,272
Previous Reading:	Sep 06, 2023	12 6,298
Total Energy Used	(1,974 kWh x 1.0)	13 1,974
Demand	(13.26 kW x 1.0) 10/03/2023 13:15	14 13.26

Detail of Charges

Base Charge	18 39.00
Energy Charge (1,974 kWh @ 0.1052 per kWh)	19 207.66
Demand Charge (13.26 kW @ 0.00 per kW)	20 0.00
Area Light Charge - 1	21 10.05
County Tax	2.57
Total Current Charges This Service	22 259.28

17 **Energy Used**



	23 Days	24 kWh/Day	25 Cost/Day
This Month	29	68	\$8.94

	This Month	Last Month	Last Year
Avg Temperature (in degrees Fahrenheit)	68	72	65

26 PAST DUE BALANCE OF \$295.37 MUST BE PAID BY 10/16/23 TO AVOID DISCONNECT. DUE DATE APPLIES TO CURRENT CHARGES ONLY.

Please Return This Lower Portion of Bill With Your Payment to Access Energy Cooperative

Please make address corrections on back of stub.









Cycle: 1
Budget

27 RECare Contribution: _____

Amount of Payment _____

Account:	11111001
Due Date:	11/04/2023
Total Amount Due:	586.37
After Due Date Pay:	590.74
Prior Balance Due Immediately	

Bill Payment Options

[Contact us for more information](http://www.accessenergycoop.com)

866-242-4232

contactus@accessenergycoop.com

